



# Board of Aldermen Request for Action

**MEETING DATE:** 4/7/2026

**DEPARTMENT:** Finance

**AGENDA ITEM:** Resolution 1569, Approving a Water and Wastewater Leak Adjustment Request

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## **REQUESTED BOARD ACTION**

Motion to approve Resolution 1569, approving a water and wastewater leak adjustment request for Steven Marriott in the amount of \$974.77.

## **SUMMARY**

The City has received notice from Steven Marriott, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about January 29, 2026, the Utilities Division obtained electronic reads of water usage for the month of January. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the January billing cycle, Steven Marriott had started the cycle with a read of 5,700 and finished the billing cycle with a read of 6,170, which resulted in consumption of 47,000 gallons. This amount was more than twice the established monthly average.

On or about February 27, 2026, the Utilities Division obtained electronic reads of water usage for the month of February. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the February billing cycle, Steven Marriott had started the cycle with a read of 6,170 and finished the billing cycle with a read of 7,809, which resulted in consumption of 163,900 gallons. This amount was more than twice the established monthly average.

As required by Ordinance 2989-18, Steven Marriott has provided proof of repair/maintenance of the service line leak which caused the high usage during the January and February billing cycles.

If approved, the leak adjustment would issue a credit of \$974.77 to Steven Marriott's utility account.

## **PREVIOUS ACTION**

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

**POLICY OBJECTIVE**

N/A

**FINANCIAL CONSIDERATIONS**

Reduce utility revenues by \$974.77.

**ATTACHMENTS**

- Ordinance
- Resolution
- Staff Report
- Other: Repair Documentation
- Contract
- Plans
- Minutes

**RESOLUTION 1569**

**A RESOLUTION APPROVING A WATER AND WASTEWATER  
LEAK ADJUSTMENT REQUEST FOR STEVEN MARRIOTT IN  
THE AMOUNT OF \$974.77**

**WHEREAS**, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

**WHEREAS**, Steven Marriott, a residential utility billing customer with account 05-001080-01, has notified the City of a water leak and is requesting a leak adjustment; and

**WHEREAS**, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

**WHEREAS**, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$974.77.

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF  
THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:**

A water and wastewater leak adjustment in the amount of \$974.77 shall be credited to account 05-001080-01 of residential utility billing customer Steven Marriott.

**PASSED AND ADOPTED** by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 7<sup>th</sup> day of April, 2026.

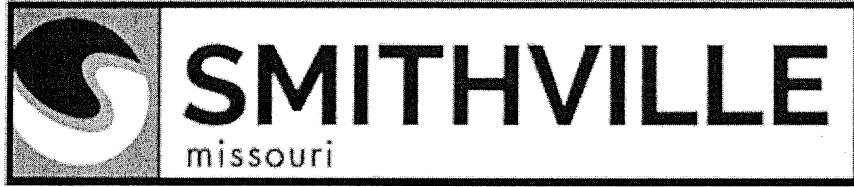
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Damien Boley, Mayor

ATTEST:

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Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Steven Marriott

Utility Service Address: 2 Hill Drive

Utility Account Number: 05-001080-01

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$974.77 at the Board of Alderman meeting on 4/7/2026

Upon resolution by the Board of Alderman, I, Steven Marriott, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

  
Customer's Signature

3/19/26  
Date



Smithville Water  
107 West Main Street  
Smithville, MO 64089

Date: December 6, 2023

Re: Marriott Residence  
2 Hill Drive  
Smithville, MO 64089

Smithville Water Representative,

This letter is to notify the Smithville water department of a leaking water service at 2 Hill Drive in Smithville. Havens was notified by Steve Marriott on 2/7/2026 of a potential leak, due to an unusually high-water bill. Havens came out quickly to investigate and found evidence of water coming out of the approximately 75 feet from the service coming into the house. Havens called in locates and was able to come out and start the repair on the service on Wednesday 2/11/2026. Havens found a broken PVC coupler near the vertical tee for the yard hydrant. Havens Repaired the broken connection and installed a horizontal tee and added a valve for the yard hydrant and backfilled. Work was completed and back in service Thursday Morning 2/12/2026.

If you have any questions or need any additional information, please feel free to contact me at (816) 226-1933.

Respectfully,

Eric McCormack  
Project Manager



## Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: Steven Marriott  
 Utility Service Address: 2 Hill Drive  
 Utility Account Number: 05-001080-01

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

- The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): \$11.96  
 Average monthly water usage for this property: 2,166 gallons

- Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$7.14

- If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.  
 If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): \$10.17  
 Average monthly wastewater usage for this property:          gallons  
 Was the leak inside or outside the home: inside  
 Was the wastewater billed winter average or actual usage: winter average

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
163,900 gallons @ 11.96 per 1,000 gallons =	1960.24
Adjusted Water Bill Amount	
4,332 gallons @ 11.96 per 1,000 gallons =	51.81
+ 159,568 gallons @ 7.14 per 1,000 gallons =	1139.32
	1191.13
<b>Water Discount =</b>	<b>769.11</b>
Original Wastewater Bill Amount	
0 gallons @ 10.17 per 1,000 gallons =	0.00
Adjusted Wastewater Bill Amount	
0 gallons @ 10.17 per 1,000 gallons =	0.00
<b>Wastewater Discount =</b>	<b>0.00</b>

MONTH 2 (if applicable)	
Original Water Bill Amount	
47,000 gallons @ 11.96 per 1,000 gallons =	562.12
Adjusted Water Bill Amount	
4,332 gallons @ 11.96 per 1,000 gallons =	51.81
+ 42,668 gallons @ 7.14 per 1,000 gallons =	304.65
	356.46
<b>Water Discount =</b>	<b>205.66</b>
Original Wastewater Bill Amount	
0 gallons @ 10.17 per 1,000 gallons =	0.00
Adjusted Wastewater Bill Amount	
0 gallons @ 10.17 per 1,000 gallons =	0.00
<b>Wastewater Discount =</b>	<b>0.00</b>

**Total Discount = 974.77**

Updated with 11/1/2024 Rates